

Avaya CallPilot®

Command Comparison Card

Welcome to Avaya CallPilot. This card helps you to learn CallPilot by showing you the key differences between CallPilot and your previous messaging system. For example, in CallPilot, you don't need a main menu. When you log in, you are at your first new message right away. To play your messages, compose new messages, or change mailbox settings, you use standard commands that are common to all features. Prompts guide you whenever you pause, and Help is always there when you need it – just press *. For further information, refer to the Avaya CallPilot® Multimedia Messaging User Guide.

Features	CallPilot	Previous system																								
<p>These keypad diagrams show the frequently used message commands in CallPilot and your previous system.</p> <p>In CallPilot, the following commands are always available:</p> <p>Help * Attendant 0 Thru-dial 0 + digits</p>	<table border="1" style="margin: auto; border-collapse: collapse;"> <tr> <td style="padding: 2px;">1 Skip Back</td> <td style="padding: 2px;">2 Play</td> <td style="padding: 2px;">3 Skip Forward</td> </tr> <tr> <td style="padding: 2px;">4 Previous Message</td> <td style="padding: 2px;">5 Record</td> <td style="padding: 2px;">6 Next Message</td> </tr> <tr> <td style="padding: 2px;">7 Message Commands</td> <td style="padding: 2px;">8 Mailbox Commands</td> <td style="padding: 2px;">9 Call Sender</td> </tr> <tr> <td style="padding: 2px;">* Help</td> <td style="padding: 2px;">0 Attendant/Thru-Dial</td> <td style="padding: 2px;"># Stop</td> </tr> </table>	1 Skip Back	2 Play	3 Skip Forward	4 Previous Message	5 Record	6 Next Message	7 Message Commands	8 Mailbox Commands	9 Call Sender	* Help	0 Attendant/Thru-Dial	# Stop	<table border="1" style="margin: auto; border-collapse: collapse;"> <tr> <td style="padding: 2px;">1 Options</td> <td style="padding: 2px;">2 Skip Back</td> <td style="padding: 2px;">3 Erase</td> </tr> <tr> <td style="padding: 2px;">4 Skip Forward</td> <td style="padding: 2px;">5 Listen</td> <td style="padding: 2px;">6 Record</td> </tr> <tr> <td style="padding: 2px;">7 Save</td> <td style="padding: 2px;">8 Time stamp</td> <td style="padding: 2px;">9 Exit</td> </tr> <tr> <td style="padding: 2px;">* Pause</td> <td style="padding: 2px;">0 Help</td> <td style="padding: 2px;"># Return to Ready</td> </tr> </table>	1 Options	2 Skip Back	3 Erase	4 Skip Forward	5 Listen	6 Record	7 Save	8 Time stamp	9 Exit	* Pause	0 Help	# Return to Ready
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<p>Play Messages</p> <p>Pause/Play Slower/Faster Softer/Louder Skip Back Skip Forward Next Message Previous Message Re-play from Start</p>	<p>2 (at any time) # / 2 (during message) 2 1 / 2 3 " " 2 4 / 2 6 " " 1 (before, during, or after message) 3 " " 6 " " 4 " " 2 (after message)</p>	<p>5 (from main menu) * / * (during message) * 8 / * 3 " " 2 " " 4 " " 5 " " 1 5 " " 2 2 (after message)</p>																								
<p>Respond to Messages</p> <p>Save Delete (Erase)[†] Restore (return to message first) Call Sender Reply Envelope (Time stamp) Forward (Send Copy) Reply to All Recipients Print Fax Message Listen to E-mail</p>	<p>Automatic 7 6 (before, during, or after message) 7 6 " " 9 " " 7 1 " " 7 2 " " 7 3 " " 7 4 " " 7 7 " " 8 9 " "</p>	<p>7 (during or after message) 3 " " Hang up without 99, log in 1 4 (during or after message) 1 7 " " 8 " " 1 3 " " n/a 1 9 8 " " ** n/a</p>																								
<p>Compose/Send Messages</p> <p>Record/Address Play/Edit/Review Urgent Economy Private Acknowledge (Confirm) Timed (Future) Delivery Add Attachment Send</p>	<p>7 5 (at any time) Address then 5 to record 2 7 0, 1 (before sending) 7 0, 3 " " 7 0, 4 " " 7 0, 5 " " 7 0, 6 " " 7 0, 7 " " 7 9</p>	<p>6 (at any time) When prompted 2 2 6 (after recording) n/a 4 " " 1 " " 5 " " ** n/a #</p>																								
<p>Mailbox Commands</p> <p>Greetings Personal Verification(Record Name) Password Change Custom Operator Fax Options Block Messages Message Forwarding (CallPilot 5.0 and later) Remote Notification (Paging) Distribution Lists Go to a Message Login (Restart) Logoff (Disconnect)</p>	<p>8 2 (at any time) 8 2, 9 " " 8 4 " " 8 0, 1 " " 8 0, 3 " " 8 0, 7 " " 8 5, 1 " " 8 5, 2 " " 8 5, 5 " " 8 6 " " 8 1 " " 8 3 " "</p>	<p>4 (at any time) 1 6 8 " " 1 6 2 " " 1 6 5 " " 1 6 9 " " ** n/a " " n/a 1 6 3 " " ** 1 6 6 " " ** n/a n/a 9 9 " "</p>																								

Note: 'Previous System' features that are shown grayed-out ** are not available in the Alternative Command Interface. Log in to CallPilot to use these features.