



Avaya CallPilot® 202i Server Hardware Installation

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Chapter 1: Customer service

Visit the Avaya Web site to access the complete range of services and support that Avaya provides. Go to www.avaya.com or go to one of the pages listed in the following sections.

Navigation

- [Getting technical documentation](#) on page 5
- [Getting product training](#) on page 5
- [Getting help from a distributor or reseller](#) on page 5
- [Getting technical support from the Avaya Web site](#) on page 6

Getting technical documentation

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Getting technical support from the Avaya Web site

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Chapter 2: About the 202i server

In this chapter

[202i server description](#) on page 7

[Network connectivity](#) on page 14

[Peripheral connectivity](#) on page 17

202i server description

The 202i server is a flexible multimedia telephony server that integrates with Avaya Meridian 1 and Communication Server 1000 products.

The 202i server occupies two slots of a Meridian 1 shelf or Communication Server 1000 Media Gateway Expansion. When the server is locked in position, the connectors attach to the backplane, which provides power and communications links.

Customer Documentation Map

The following diagram shows the overall organization and content of the CallPilot documentation suite.

Table 1: CallPilot Customer Documentation Map

Fundamentals
Avaya CallPilot® Fundamentals Guide (NN44200-100)
Avaya CallPilot® Library Listing (NN44200-117)
Planning and Engineering
Avaya CallPilot® Planning and Engineering Guide (NN44200-200)
Avaya CallPilot® Network Planning Guide (NN44200-201)

Avaya Communication Server 1000 Converging the Data Network with VoIP Fundamentals (NN43001-260)

Solution Integration Guide for Avaya Communication Server 1000/CallPilot®/NES Contact Center/Telephony Manager (NN49000-300)

Installation and Configuration

Avaya CallPilot® Upgrade and Platform Migration Guide (NN44200-400)

Avaya CallPilot® High Availability: Installation and Configuration (NN44200-311)

Avaya CallPilot® Geographic Redundancy Application Guide (NN44200-322)

Avaya CallPilot® Installation and Configuration Task List Guide (NN44200-306)

Avaya CallPilot® Quickstart Guide (NN44200-313)

Avaya CallPilot® Installer Roadmap (NN44200-314)

Server Installation Guides

Avaya CallPilot® 201i Server Hardware Installation Guide (NN44200-301)

Avaya CallPilot® 202i Server Hardware Installation Guide (NN44200-317)

Avaya CallPilot® 202i Installer Roadmap (NN44200-319)

Avaya CallPilot® 703t Server Hardware Installation Guide (NN44200-304)

Avaya CallPilot® 1002rp Server Hardware Installation Guide (NN44200-300)

Avaya CallPilot® 1002rp System Evaluation (NN44200-318)

Avaya CallPilot® 1005r Server Hardware Installation Guide (NN44200-308)

Avaya CallPilot® 1005r System Evaluation (NN44200-316)

Avaya CallPilot® 1006r Server Hardware Installation Guide (NN44200-320)

Avaya CallPilot® 600r Server Hardware Installation Guide (NN44200-307)

Avaya CallPilot® 600r System Evaluation (NN44200-315)

Configuration and Testing Guides

Avaya Meridian 1 and Avaya CallPilot® Server Configuration Guide (NN44200-302)

Avaya T1/SMDI and Avaya CallPilot® Server Configuration Guide (NN44200-303)

Avaya Communication Server 1000 System and Avaya CallPilot® Server Configuration Guide (NN44200-312)

Unified Messaging Software Installation

Avaya CallPilot® Desktop Messaging and My CallPilot Installation and Administration Guide (NN44200-305)

Administration

Avaya CallPilot® Administrator Guide (NN44200-601)

Avaya CallPilot® Software Administration and Maintenance Guide (NN44200-600)

Avaya Meridian Mail to Avaya CallPilot® Migration Utility Guide (NN44200-502)

Avaya CallPilot® Application Builder Guide (NN44200-102)

Avaya CallPilot® Reporter Guide (NN44200-603)

Maintenance

Avaya CallPilot® Troubleshooting Reference Guide (NN44200-700)

Avaya CallPilot® Preventative Maintenance Guide (NN44200-505)

Server Maintenance and Diagnostics

Avaya CallPilot® 201i Server Maintenance and Diagnostics Guide
(NN44200-705)

Avaya CallPilot® 202i Server Maintenance and Diagnostics Guide
(NN44200-708)

Avaya CallPilot® 703t Server Maintenance and Diagnostics Guide
(NN44200-702)

Avaya CallPilot® 1002rp Server Maintenance and Diagnostics Guide
(NN44200-701)

Avaya CallPilot® 1005r Server Maintenance and Diagnostics Guide
(NN44200-704)

Avaya CallPilot® 1006r Server Maintenance and Diagnostics Guide
(NN44200-709)

Avaya CallPilot® 600r Server Maintenance and Diagnostics Guide
(NN44200-703)

Avaya NES Contact Center Manager Communication Server 1000/
Meridian 1 & Voice Processing Guide (297-2183-931)

End User Information**End User Cards**

Avaya CallPilot® Unified Messaging Quick Reference Card
(NN44200-111)

Avaya CallPilot® Unified Messaging Wallet Card (NN44200-112)

Avaya CallPilot® A-Style Command Comparison Card (NN44200-113)

Avaya CallPilot® S-Style Command Comparison Card (NN44200-114)

Avaya CallPilot® Menu Interface Quick Reference Card (NN44200-115)

Avaya CallPilot® Alternate Command Interface Quick Reference Card
(NN44200-116)

Avaya CallPilot® Multimedia Messaging User Guide (NN44200-106)

Avaya CallPilot® Speech Activated Messaging User Guide (NN44200-107)

Avaya CallPilot® Desktop Messaging User Guide for Microsoft Outlook (NN44200-103)

Avaya CallPilot® Desktop Messaging User Guide for Lotus Notes (NN44200-104)

Avaya CallPilot® Desktop Messaging User Guide for Novell Groupwise (NN44200-105)

Avaya CallPilot® Desktop Messaging User Guide for Internet Clients (NN44200-108)

Avaya CallPilot® Desktop Messaging User Guide for My CallPilot (NN44200-109)

Avaya CallPilot® Voice Forms Transcriber User Guide (NN44200-110)

The Map was created to facilitate navigation through the suite by showing the main task groups and the documents contained in each category. It appears near the beginning of each guide, showing that guide's location within the suite.

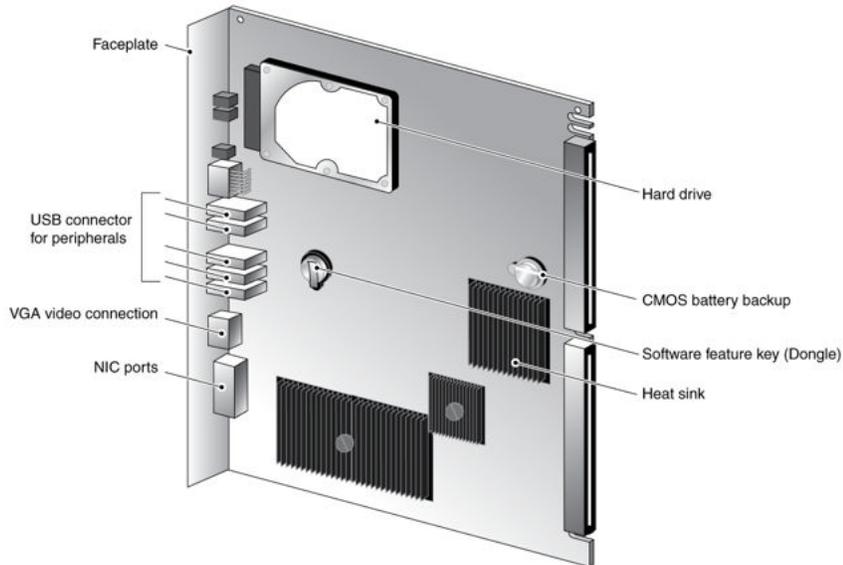
Primary components

The 202i server motherboard houses the interfaces necessary for the following activities:

- to communicate with the Meridian 1 switch or Communication Server 1000 Expansion switch
- to facilitate data communications on Ethernet networks

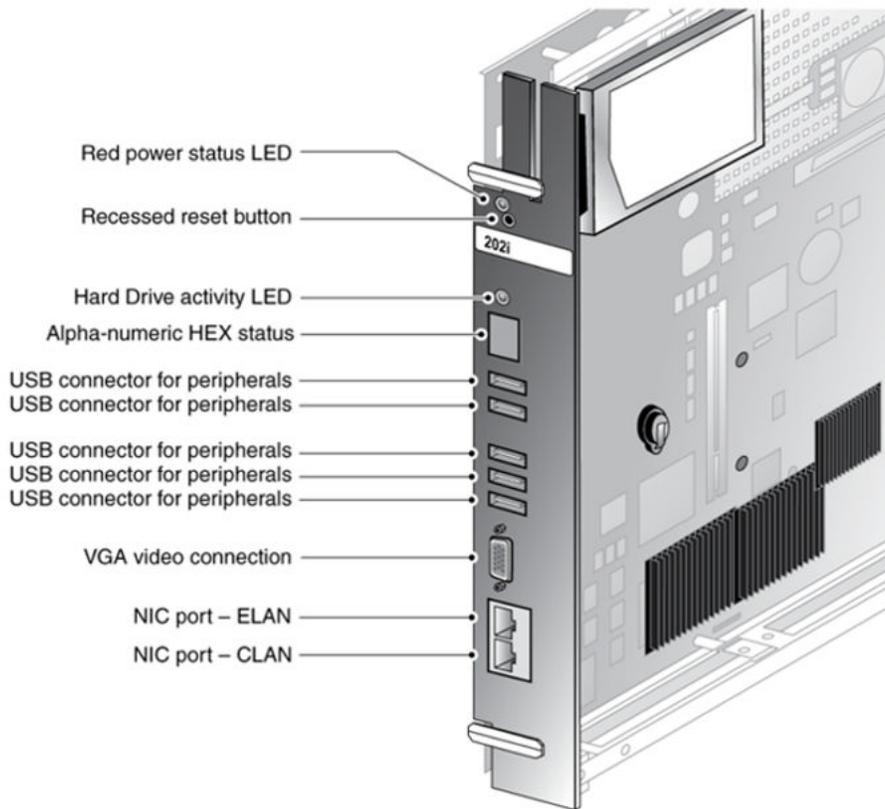
Two Ethernet controllers on the 202i server motherboard provide Ethernet capability. These controllers provide the network interfaces for both the ELAN subnet and the CLAN Avaya server subnet.

The following diagram shows the 202i server components.



Faceplate

The following diagram shows the 202i server faceplate. The faceplate provides LEDs and connectors for peripheral devices.



The following table describes each faceplate feature.

Faceplate feature	Description
Latches	Latches at the top and bottom of the faceplate secure the server to the backplane of the Meridian 1 switch or to the backplane of the Communication Server 1000 Media Gateway Expansion.
Red power status LED	The red power status LED indicates two server states: <ul style="list-style-type: none"> • the completion of self-test diagnostics • when it is safe to remove the server from the Meridian 1 switch or Communication Server 1000 Media Gateway Expansion
Hard drive activity LED	Indicates hard disk read or write activity
Reset button	Use the recessed reset button to manually restart the 202i server when the operating system is up without disconnecting the server from the backplane. <p>! Important:</p> <p>The reset button is active only when the operating system is operational. Press the reset button only when you can not shutdown the operating system normally. Once the 202i server has shutdown through the Windows Shutdown command, the reset button becomes inactive and there is no impact if it is pressed as it is awaiting shelf removal. Once</p>

Faceplate feature	Description
	removed from the shelf, the reset button regains its described functionality.
Alphanumeric Hexadecimal (HEX) display	The four-digit LED-based display provides feedback about the current status of the server, including fault conditions.
USB ports	Five USB 2.0 ports (maximum 500mA for each port).
VGA video connection	This connector provides standard DB15 video connection.
NIC port - ELAN (10/100Base-T (RJ-45)) connector	This connector provides an Ethernet connection between the 202i server and the Meridian 1 switch or Communication Server 1000. This connection allows the exchange of call control information between the server and the Meridian 1 switch or Communication Server 1000 system. For more information about the ELAN subnet, see the Avaya CallPilot Installation and Configuration Task List.
NIC port - CLAN (10/100Base-T (RJ-45)) connector	This connector provides a network connection for <ul style="list-style-type: none"> • user desktop computers to enable use of the unified messaging and fax messaging features • LAN-based server administration
NIC ports with built-in status LED	The upper LED network connector represents network traffic. The lower LED network connection, if illuminated, represents 100 Mb connection. No illumination indicates 10 Mb or no active connection.

Environmental specifications

The following table details the 202i environmental specifications.

Temperatures	
Recommended temperature	15°C (59°F) to 30°C (86°F)
Absolute temperature	10°C (50°F) to 45°C (113°F)
Long-term storage temperature	-20°C (-4°F) to 60°C (140°F)
Short-term storage temperature	-40°C (-40°F) to 70°C (158°F) (less than 72 hours)
Change rate temperature	Less than 1°C (34°F) every 3 minutes
Relative humidity	
Recommended relative humidity (RH)	20% to 55% RH (noncondensing)

Relative humidity	
Absolute RH	20% to 80% RH (noncondensing)
Long-term storage RH	5% to 95% RH [at –40°C (–40°F) to 70°C (158°F) respectively] (noncondensing)

Network connectivity

This section shows how Avaya CallPilot and the Meridian 1 or Communication Server 1000 Expansion switch integrate into your network. It also describes the network requirements for correct CallPilot operation.

 **Important:**

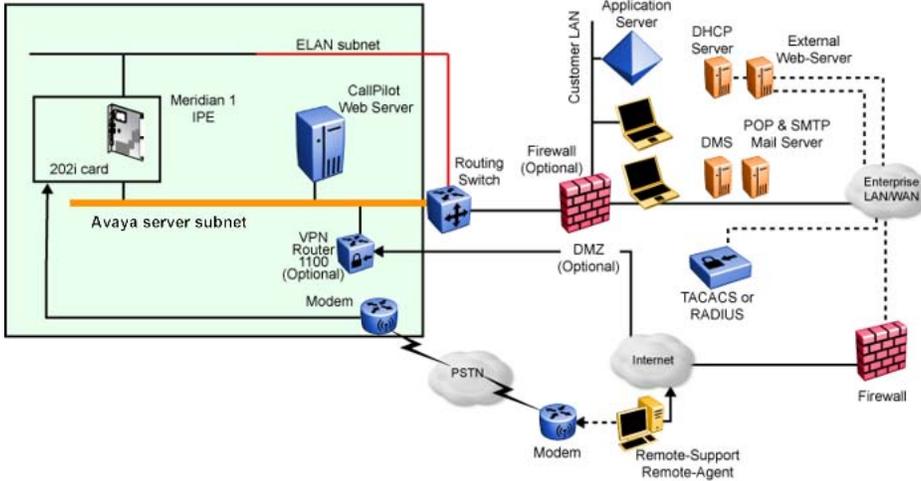
To secure the CallPilot server from unauthorized access, ensure that the CallPilot network is inside your organization firewall.

Specific ports must be open when working behind a firewall. See the *Converging the Data Network with VoIP Fundamentals Guide*.

Sample network setup: Meridian 1 switch

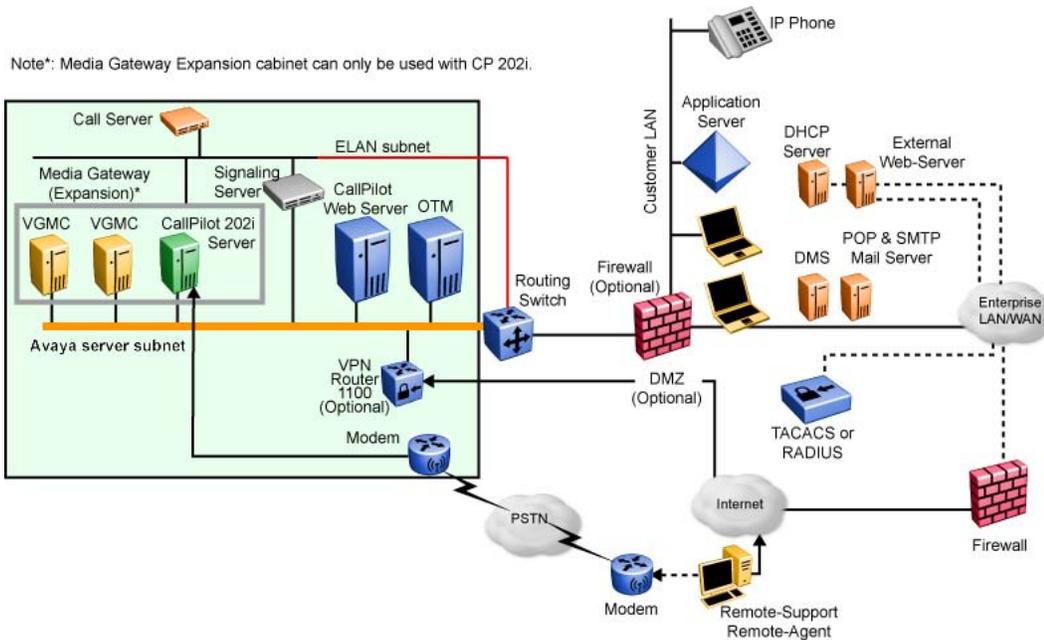
The following diagram shows how the 202i server integrates into your network with the following Meridian 1 switches:

- large systems, such as Option 61C/81C
- Option 11C
- Option 11C Mini Expansion



Sample network setup: Communication Server 1000 Expansion

The following diagram shows an example of how the 202i server can integrate with the Communication Server 1000 Expansion switch in your network.



In the illustration Sample network setup: Communication Server 1000 Expansion, the telephony LAN (TLAN) provides IP connectivity between the Communication Server 1000 Expansion switch and the i2004 Internet telephones. The connection between the Call Server and Media Gateway Expansion can be point-to-point, or it can be through the LAN, if the system is installed in a distributed data network.

For more information about the Communication Server 1000 Expansion switch and i2004 Internet telephone bandwidth and network requirements, see the Communication Server 1000 Planning and Installation Guide.

For a description of each Communication Server 1000 Expansion switch component, see [Communication Server 1000 Expansion description](#) on page 33.

CallPilot Avaya server subnet and ELAN subnet setup

The 202i server supports the following network protocols:

- CLAN: 10/100Base-T Ethernet

A built-in Ethernet controller on the 202i server motherboard provides Ethernet connectivity to the Avaya server subnet. The Avaya server subnet provides data connectivity between desktop and Web messaging clients, administrative PCs, and the CallPilot server.

- ELAN: 10/100Base-T Ethernet

A built-in Ethernet controller on the 202i server motherboard provides Ethernet connectivity to the ELAN subnet. The ELAN subnet carries call processing traffic between the CallPilot server and the Meridian 1 switch or Communication Server 1000 Expansion. A standard Ethernet cable connects the 202i server to the ELAN subnet and the Avaya server subnet.



Note:

For more information about the ELAN subnet, see the CallPilot Installation and Configuration Task List.

Network requirements

Appropriate networking equipment must be available for both the Avaya server subnet and ELAN subnet.

You must properly configure the Avaya server subnet and ELAN subnet for correct CallPilot operation. To ensure correct configuration, Avaya recommends that you consult a network specialist.



Important:

For important considerations about using the ELAN subnet in your network, see the CallPilot Installation and Configuration Task List.

Peripheral connectivity

Peripheral equipment is attached to the 202i server on the server faceplate.

Faceplate connections

 **Important:**

Connections made to the faceplate (except as noted in the following paragraph) are temporary, because you must remove the cabinet cover to make these connections. The system does not meet specifications for radiated EMI if you remove the cabinet cover.

Peripheral faceplate connections (excluding network connections) are considered temporary and for short term maintenance purposes only. Due to regulatory restrictions, the CallPilot is limited to two full-time USB connected peripherals with the switch cabinet door closed

The following peripheral devices can connect to the 202i server faceplate:

- monitor
- keyboard
- mouse
- modem
- DVD/CD-ROM drive
- tape drive

Monitor, keyboard, mouse, modem, DVD/CD-ROM, and tape drive

You must connect a monitor, keyboard, mouse, DVD/CD-ROM, and tape drive to run the Configuration Wizard or to install the operating system on the 202i server as part of a recovery process.

In general all USB devices are hot-pluggable but it is recommended you follow the power-up and setup sequences provided to minimize risk.

Supported peripheral devices

The following are the supported peripheral devices.

DVD/CD-ROM drive (N0169520)

Use an external DVD/CD-ROM drive to install and upgrade the server. The drive connects to a USB port on the faceplate of the 202i.

Tape drive (Tandberg SLR75)

Use an external SCSI tape drive to back up and restore data. The device connects to a USB connector on the faceplate.

 **Note:**

To use the legacy parallel SCSI tape drive requires the USB to SCSI adapter available in new SLR75 external tape drive kits from Avaya or through a FRU. Consult your local Avaya sales representative or CallPilot catalog for further information.

Tandberg tape drive backward compatibility

	SLR60/75	SLR50	SLR32	MLR1	SLR5
Manufacturer	Tandberg	Tandberg	Tandberg	Tandberg	Tandberg
Avaya Products	703, 1002rp- internal, 1005r, 1006r, 600r- external	1002rp, 1001rp, 702t	1001rp, 702t	1001rp, 702t	201i, 200i
Tape Media Type	SLRtape60	SLR50 (MLR3)	SLR32 (MLR132GH B)	MLR1-26G B	SLR5
Native Capacity (GB)	30	25	16	13	4
Max Native Sustained	4000	2000	1500	1500	380

	SLR60/75	SLR50	SLR32	MLR1	SLR5
Transfer Rate (KB/s)					
SLR60	RW				
SLR50	RW	RW			
SLR32	R	RW	RW	RW	
MLR1-26GB	R	RW	RW	RW	
SLR5	R	RW	RW	RW	RW
TDC4220 (SLR4)	R	R	RW	RW	RW
Viper DC6250					RW (old F/W only)
Viper DC6150					
Flashback QIC-24					

	TDC4220	Viper	Viper	Flashback
Manufacturer	Tandberg	Archive/Conner	Archive/Conner	Northern Telecom
Avaya Products	Meridian Mail	Meridian Mail	Meridian Mail	Meridian Mail
Tape Media Type	DC9250 (Magnus 2.5, QIC-2GB)	DC6250	DC6150	DC300XL, DC600A (QIC-24)
Native Capacity (GB)	2.5	0.25	0.15	0.045 - .060
Max Native Sustained Transfer Rate (KB/s)	300	110	110	80
SLR60				
SLR50				
SLR32				
MLR1-26GB				
SLR5				
TDC4220 (SLR4)	RW			
Viper DC6250	RW	RW	RW	
Viper DC6150	RW	RW	RW	

	TDC4220	Viper	Viper	Flashback
Flashback QIC-24	R	R	R	RW

Modem

The 202i uses an external USB modem for remote access.

10/100Base-T Ethernet hub or switch

The 10/100Base-T Ethernet hub provides the ELAN subnet connection between the 202i server and the Meridian 1 switch or Communication Server 1000 switch.

Because the hub or switch is an external device, it requires an AC power source.

Monitor, keyboard, mouse, modem, DVD/CD-ROM, and tape drive

The following are supported.

- Monitor: standard DB15 video connection
- Keyboard: standard USB keyboard
- Mouse: standard USB mouse
- Modem: standard 56 KB USB modem
- DVD/CD-ROM: USB DVD/CD-ROM (N0169520)
- Tape drive: Tandberg SLR75 SCSI tape drive with SCSI/USB adapter

 **Note:**

Legacy Option11C cabinet PBXs with the flat door panels have 1" faceplate spacing between the card faceplate and cabinet door. To facilitate live full time USB peripheral connection on the wall mount Option11C you must use a short profile right angle 10" USB extension cable Avaya CPC N0171258. Other Avaya PBXs have greater spacing and do not require the mentioned cable.

Chapter 3: Preparing for installation

In this chapter

[Installation overview](#) on page 21

[Unpacking and inspecting the 202i server](#) on page 23

[Switch and network requirements](#) on page 25

Installation overview

This section provides a high-level overview of the requirements and procedure to install the 202i server.

Before you begin

Ensure proper power and grounding are available for all the power outlets that serve the Avaya CallPilot® server and the associated peripherals. Power for these devices must be wired and fused independently of all other receptacles and referenced to the same ground as the PBX system.

A qualified electrician must implement the single-point ground reference as required between the power outlets of the Avaya CallPilot server and the power outlets of the switch.

Provide a sufficient number of properly grounded power outlets or power bars for all equipment.

For more information, see Chapter 2, "Grounding and power requirements", in the CallPilot Planning and Engineering Guide.

Installation checklist

The following checklist identifies the steps required to install the 202i server and peripheral devices. For more details, see [Connecting peripheral devices to the 202i server](#) on page 41.



Warning:

Risk of personal injury and hardware failure

The power outlets used by the CallPilot server and the peripheral devices must connect to the same ground reference as the Meridian 1 switch or Avaya Communication Server 1000 Expansion. Otherwise, power transients can cause personal injury and hardware failure.

Step	Description	Check
1	Review the "Installing CallPilot" section in the CallPilot Installation and Configuration Task List and complete stage 1 of the "Installation checklist." This includes the following tasks: Unpack the server, and ensure you have all the items you need (see Unpacking and inspecting the 202i server on page 23). Complete the following checklists that are in the CallPilot Installation and Configuration Task List: - "CallPilot software media and documentation checklist" - "CallPilot server hardware checklist" Inspect the server for damage that might have occurred during shipping (see Unpacking and inspecting the 202i server on page 23).	<input type="checkbox"/>
2	Familiarize yourself with the Switch and network requirements on page 25 of this guide.	<input type="checkbox"/>
3	Seat the software feature key (dongle) securely in the socket. For instructions, see the Replacing the software feature key procedure in the CallPilot 202i Server Maintenance and Diagnostics guide.	<input type="checkbox"/>
4	Place the 202i server into two consecutive slots inside the switch without inserting it all the way (without connecting it to the PBX backplane). For instructions, see the following sections:	<input type="checkbox"/>

Step	Description	Check
	<ul style="list-style-type: none"> • large Meridian 1 systems, such as Option 61C/81C (see Installing the 202i server in the large Meridian 1 switch on page 27) • Option 11C or Option 11C Mini Expansion (see Installing the 202i server in the Option 11C or Option 11C Mini Expansion switch on page 29) • Communication Server 1000 Expansion (see Installing the 202i server in the Avaya Communication Server 1000 Expansion switch on page 37) 	
5	<p>Connect the 202i server and devices as follows:</p> <ul style="list-style-type: none"> • Connect the monitor, keyboard, and mouse to the 202i server faceplate (see Installing the monitor, keyboard, and mouse on page 44). • Connect the DVD/CD-ROM and tape drive and backup device (see Connecting the DVD/CD-ROM, tape drive, and backup device on page 45). • Connect the 202i server to the ELAN and CLAN Ethernet hubs or switches (see Connecting the 202i server to the switch, ELAN subnet, and Avaya server subnet on page 48). • Connect the power cords for all devices, and then power them up. 	<input type="checkbox"/>
6	<p>Install the 202i server as follows:</p> <ul style="list-style-type: none"> • Close the lock latches on the 202i server. • Boot the 202i server to the operating system. <p>See Completing the installation on page 51.</p>	<input type="checkbox"/>
7	<p>Continue with the CallPilot 1000 and CallPilot Server Configuration guide instructions for your switch and server.</p>	<input type="checkbox"/>

Unpacking and inspecting the 202i server

This section describes how to

- unpack the 202i server and peripherals
- inspect the 202i server for damage

This section also describes what to do if you determine that the 202i server is faulty.

Unpacking the 202i server

! **Important:**

As you unpack each item, check it off against the packing list, as well as the following checklists in the CallPilot Installation and Configuration Task List:

- "CallPilot software media and documentation checklist"
- "CallPilot server hardware checklist"
 1. Remove the 202i server from the carton and the antistatic bag.
 2. Place the 202i server on an antistatic surface.
 3. Carefully open the cartons that contain the monitor, keyboard, mouse, modem, and ELAN hub (if supplied), and set the peripherals aside.
 4. Place all manuals and DVD/CD-ROMs in a safe place.
 5. Save all packing materials and cartons in case you must return any equipment to the carrier.
 6. Review [202i server description](#) on page 7, and perform a visual inspection as described in [Inspecting the 202i server for shipping damage](#) on page 24.

Inspecting the 202i server for shipping damage

Before you proceed with the installation, visually inspect the 202i server for damage that might have occurred during shipping. Ensure also that the items in the following checklists are secure:

Item	Yes	No
Is the hard drive fully inserted into the connector and the screws are tightened? See items 6 and 7 in the diagram on Primary components on page 10.	<input type="checkbox"/>	<input type="checkbox"/>
Is the software feature key (dongle) securely seated in the socket? See 202i server components diagram on Primary components on page 10.	<input type="checkbox"/>	<input type="checkbox"/>
Is the memory module is fully seated in the socket?	<input type="checkbox"/>	<input type="checkbox"/>
Is the faceplate is properly secured to the 202i main board? Do not pick up the 202i by the faceplate, pick it up by the circuit board edges.	<input type="checkbox"/>	<input type="checkbox"/>

If components are missing or damaged

IF	THEN
You observe any damage	Contact your Avaya technical support representative.
Components are loose	Secure them. If necessary, see the procedures in the CallPilot <server model> Server Maintenance and Diagnostics guide for your server.
You are satisfied that the 202i server arrived at your site undamaged	You are ready to proceed with installation.

What is next?

Review the [Switch and network requirements](#) on page 25.

Switch and network requirements

The information in this section helps you plan your 202i server installation.

Meridian 1 or Communication Server 1000 Expansion slot requirements

The 202i server occupies two physical slots and one electrical slot.

You must install the 202i server in two peripheral equipment slots as follows.

Switch	Slots
Meridian 1 tiered systems	0 to 15
Option 11C	1 to 10 in any Option 11C cabinet

Switch	Slots
Option 11C Mini Expansion	A pair of consecutive slots in any cabinet
Communication Server 1000 Expansion	A pair of consecutive slots in any Media Gateway Expansion.

Avaya server subnet and ELAN subnet requirements

You must configure the ELAN subnet and the Avaya server subnet and the appropriate networking equipment must be available.

If the Avaya server subnet is to be part of the customer LAN, a network specialist must ensure proper configuration.



Important:

For important considerations about using the ELAN in your network, see the CallPilot Installation and Configuration Task List.

What is next?

Install the 202i server in the Meridian 1 switch or Communication Server 1000 system. For instructions, see one of the following.

To install the 202i server in	See
A large Meridian 1 switch (for example, Option 61C/81C)	Installing the 202i server in a large Meridian 1 system on page 27
An Option 11C or Option 11C Mini Expansion switch	Installing the 202i server in an Option 11C or Option 11C Mini Expansion on page 29
The Communication Server 1000 Expansion switch	Installing the 202i server in the Communication Server 1000 Expansion switch on page 33

Chapter 4: Installing the 202i server in a large Meridian 1 system

In this chapter

[Overview](#) on page 27

[Installing the 202i server in the large Meridian 1 switch](#) on page 27

Overview

This section describes how to install the 202i server in a Meridian 1 switch.



Important:

To install the 202i server in an Option 11C, go to [Installing the 202i server in the large Meridian 1 switch](#) on page 27. For Communication Server 1000 Expansion, go to [Installing the 202i server in the Communication Server 1000 Expansion switch](#) on page 33.

What is next?

Continue with [Installing the 202i server in the large Meridian 1 switch](#) on page 27.

Installing the 202i server in the large Meridian 1 switch

The 202i server occupies two slots. You can install the 202i server or Communication Server 1000M in slots 0 through 15.

Positioning the 202i server on the switch shelf

1. Ensure on the back of the I/O panel there is no corresponding Main Distribution Frame (MDF) or ring and tip cable connected to the corresponding 202i target card

slot. The 202i uses faceplate cable connections only and no longer relies on the assistance of a peripheral I/O cable.

2. Open the lock latches at the top and bottom of the 202i server faceplate.
3. Slide the 202i server into an unoccupied pair of slots.

Ensure the 202i server is positioned correctly between the slots.

 **Important:**

Do not push the 202i server into place against the backplane until you are ready to observe the startup cycle.

The 202i server receives power and starts as soon as the 202i server makes contact with the switch backplane.

What is next?

Connect the modem, DVD/CD-ROM drive, tape drive, and backup device to the 202i server. For instructions, see [Connecting peripheral devices to the 202i server](#) on page 41.

Chapter 5: Installing the 202i server in an Option 11C or Option 11C Mini Expansion

In this chapter

[Installing the 202i server in the Option 11C or Option 11C Mini Expansion switch](#) on page 29

Installing the 202i server in the Option 11C or Option 11C Mini Expansion switch

The 202i server occupies two physical and one electrical slot. You must install the 202i server in two peripheral equipment slots as follows:

Switch	Eligible slots
Option 11C	Slots 1 to 10 in any cabinet
Option 11C Mini Expansion	Two slots in the expansion cabinet

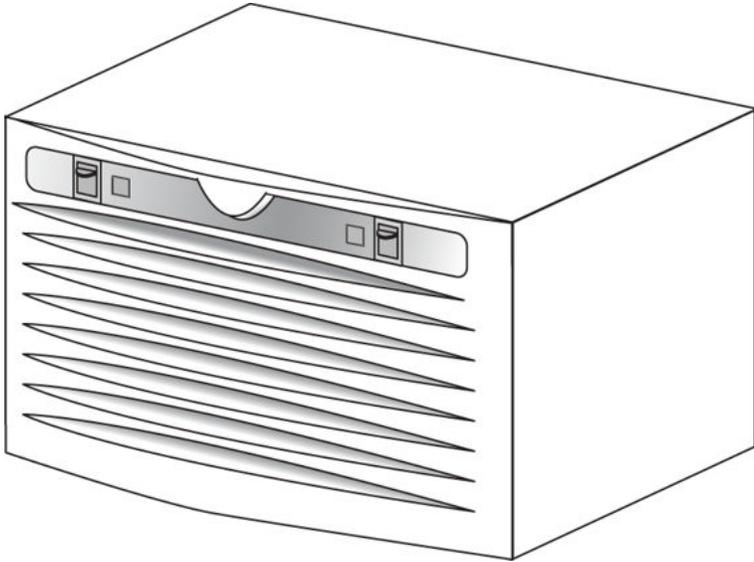
Positioning the 202i server in the switch shelf

1. Remove the front panel of the switch.

 **Note:**

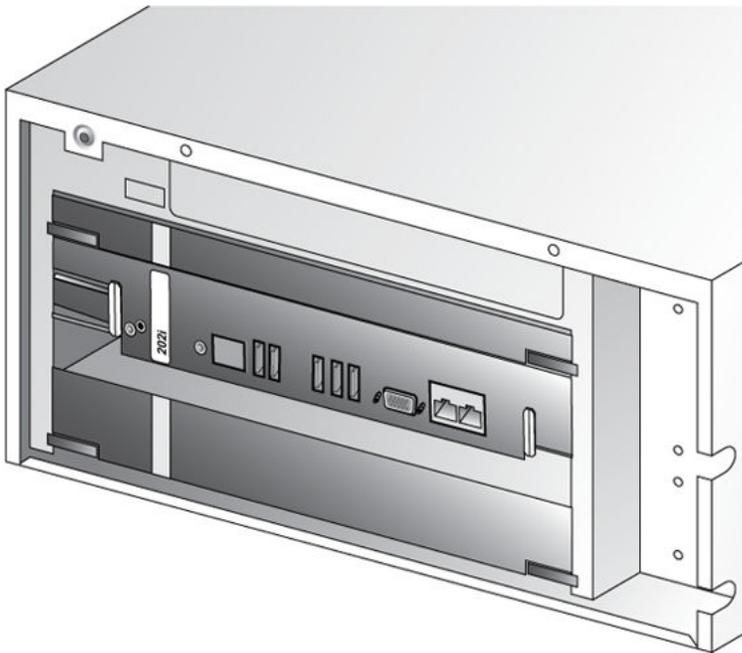
On the Option 11C Mini Expansion, perform the following steps:

- a. Push down on the two levers on the switch cabinet door.
- b. Pull the cover away from the cabinet to remove it.



2. Ensure no MDF cables are connected to the back of the slots in which you install the 202i server.
3. Open the lock latches at the top and bottom of the 202i server faceplate.
4. Slide the 202i server into an unoccupied pair of slots.

Ensure you correctly position the 202i server between the slots.



! Important:

Do not push the 202i server into place against the backplane until you are ready to observe the startup cycle.

The 202i server receives power and starts as soon as the 202i server makes contact with the switch backplane.

What is next?

Connect the modem, DVD/CD-ROM drive, tape drive and backup device to the 202i server. For instructions, see [Connecting peripheral devices to the 202i server](#) on page 41.

Chapter 6: Installing the 202i server in the Communication Server 1000 Expansion switch

In this chapter

[Communication Server 1000 Expansion description](#) on page 33

[Installing the 202i server in the Avaya Communication Server 1000 Expansion switch](#) on page 37

Communication Server 1000 Expansion description

The Communication Server 1000 Expansion is an IP PBX that provides telephony and data capabilities over an IP network. The Communication Server 1000 consists of the following major components:

- Call Server
- Media Gateway

Call Server

The Call Server provides telephony services and call processing. It supports up to four Media Gateway Expansions when the Small System Controller (SSC) card inside the unit contains two dual-port 100BaseT daughterboards.

The following connectors are on the back of the Call Server:

- four 100Base-T connectors to connect Media Gateway Expansions using one of the following:
 - for connections over the LAN customer-supplied standard 100Base-T CAT5 Ethernet cables
 - for point-to-point connections (Avaya-supplied crossover Ethernet cables)
- one 10/100Base-T Ethernet connector
 - provides the ELAN subnet interface to management software applications, such as Optivity Telephony Manager and Avaya CallPilot®
 - accepts an industry-standard Medium Access Unit (MAU)
- one SDI connector that interfaces with three TTY ports using a three-port SDI cable
- one AC power cord connector and On/Off switch

Media Gateway Expansion

The Media Gateway Expansion provides the interface for analog or digital trunks, i2004 Internet telephones, analog telephones, and applications such as Avaya CallPilot.

A Media Gateway Expansion can connect to the Media Gateway to increase system capacity.

Card slots

The 202i server occupies physical and electrical slots. You must install the 202i server in a pair of consecutive slots in the Media Gateway Expansion.

The following table identifies the Media Gateway Expansion slots into which you can install the CallPilot 202i server.

Unit	The 202i server can be installed in	Ineligible slots
Media Gateway Expansion	Slots 7 and 8 Slots 8 and 9 Slots 9 and 10	

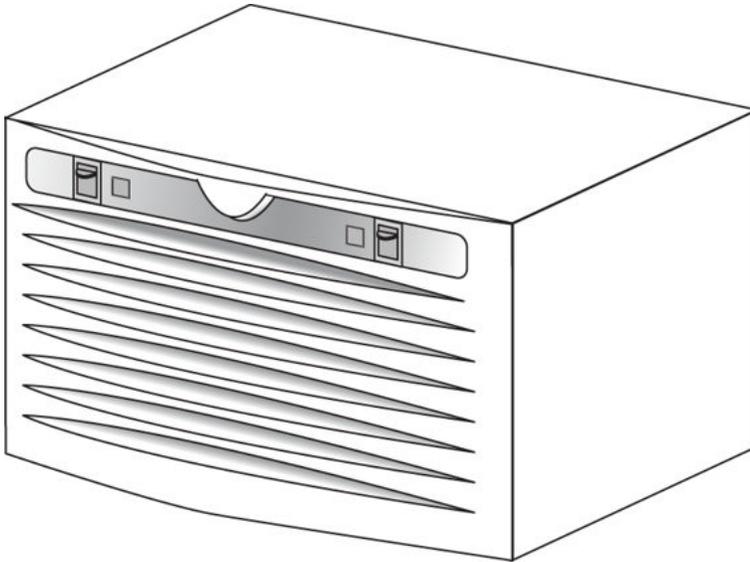
For more information about cards and slots, see the Communication Server 1000 Planning and Installation Guide.

Back panel connectors

The following table describes the connectors that are on the back of each Media Gateway and Media Gateway Expansion and how they relate to CallPilot:

Connector	Media Gateway	Media Gateway Expansion
Four 50-pin amphenol connectors that connect to the cross-connect terminal.	yes	yes
One auxiliary (AUX) connector	yes	no
One SDI connector	yes	no
One 10/100Base-T Ethernet connector <ul style="list-style-type: none"> • provides the ELAN subnet interface to management software applications such as Optivity Telephony Manager and CallPilot • accepts an industry-standard Medium Access Unit (MAU) 	yes	no
DS30X and CE-MUX connectors to connect the Media Gateway and Media Gateway Expansions	yes	yes
Power connector	yes	yes

The following diagram shows the Media Gateway.



*** Note:**

Except for the back panel connectors, the Media Gateway Expansion is similar in external appearance to the Media Gateway.

Communication Server 1000 Expansion software

For the 202i server, the Communication Server 1000 Expansion switch must run Communication Server Release 3.00 (or later) software.

The Media Gateway Expansion is centrally configured from the Call Server to provide a single point of management. Configuration required for correct CallPilot operation is, therefore, performed on the Call Server.

Administration software

The Communication Server 1000 Expansion switch interfaces with Optivity Telephony Manager Release 1.1 (or later). Optivity Telephony Manager is an integrated suite of system management tools. You can use Optivity Telephony Manager to configure, control, and manage your Communication Server 1000 Expansion. Optivity Telephony Manager operates on a platform that is compatible with a standard Windows PC.

For information about the Optivity Telephony Manager application, its requirements, and how to install it, see the Optivity Telephony Manager documentation.

Communication Server 1000 Expansion documentation

If you need to refer to the following Communication Server 1000 technical documents, they are stored on the Customer Documentation Library CD-ROM (NTLH80BA) provided with your Communication Server 1000 system:

- Communication Server 1000 Planning and Installation Guide

 **Note:**

This guide is also provided in printed format with your Communication Server 1000 system.

- Communication Server 1000 Input/Output X21 Administration
- Communication Server 1000 Input/Output X21 Maintenance

You can search the entire suite of documentation online, or you can print part or all of a guide.

What is next?

Continue with [Installing the 202i server in the Avaya Communication Server 1000 Expansion switch](#) on page 37.

Installing the 202i server in the Avaya Communication Server 1000 Expansion switch

This section describes how to install the 202i server inside the Media Gateway Expansion.

Before you begin

Determine which pair of consecutive slots are to contain the 202i server. The following table identifies the Media Gateway Expansion slots into which you install the CallPilot 202i server:

Unit	The 202i server can be installed in	Ineligible slots
Media Gateway Expansion	Slots 7 and 8	
	Slots 8 and 9	
	Slots 9 and 10	

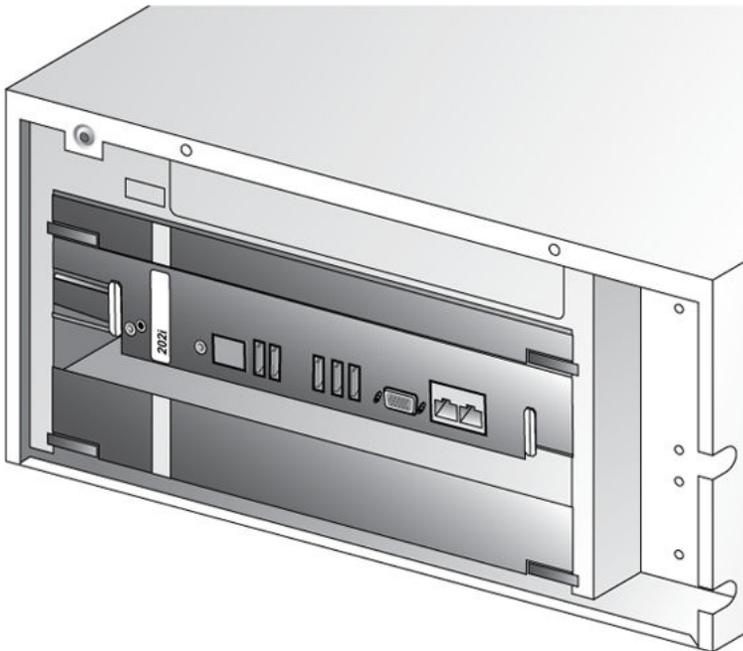
For more information about card slots, see the Communication Server 1000 Planning and Installation Guide.

For the logical slot numbers that you must use when you configure the Communication Server 1000 Expansion switch, see [Card slots](#) on page 34.

Installing the 202i server inside the Media Gateway Expansion

1. Ensure no MDF cables are connected to the back of the slots in which you install the 202i server.
2. Open the lock latches at the top and bottom of the 202i server faceplate.
3. Slide the 202i server into an unoccupied pair of slots.

Ensure the 202i server is positioned correctly between the slots.



! **Important:**

Do not push the 202i server into place against the backplane until you are ready to observe the startup cycle.

If the Media Gateway Expansion is connected to a power source, the 202i server receives power as soon as it makes contact with the backplane.

What is next?

Complete the 202i server installation in the switch. See Chapter 7 [Connecting peripheral devices](#) on page 42.

Installing the 202i server in the Communication Server 1000 Expansion switch

Chapter 7: Connecting peripheral devices to the 202i server

In this chapter

[Overview](#) on page 41

[Installing the monitor, keyboard, and mouse](#) on page 44

[Connecting the DVD/CD-ROM, tape drive, and backup device](#) on page 45

[Connecting the 202i server to the switch, ELAN subnet, and Avaya server subnet](#) on page 48

[Connecting the modem](#) on page 49

[Completing the installation](#) on page 51

Overview

This section describes how to install the 202i server in the switch, connect peripheral devices, and start the 202i server.

Connecting the 202i server to the network

The ELAN subnet and Avaya server subnet connections are established by connecting to the RJ-45 Ethernet connectors on the faceplate of the 202i server.

The RJ-45 CLAN and ELAN connectors support the following network protocols:

- ELAN: 10/100Base-T Ethernet
- CLAN (Avaya subnet LAN): 10/100Base-T Ethernet

Connecting peripheral devices

The monitor, keyboard, and mouse must be connected. The modem must be connected to perform certain activities.

Monitor, keyboard, and mouse

Connect the monitor, keyboard, and mouse to the 202i server faceplate so that you can

- observe the 202i server startup process
- run the Configuration Wizard
- perform initial administration after installation

The 202i server is not intended to operate with permanent monitor, keyboard, and mouse connections. After you start and configure the 202i server, remove the monitor, keyboard, and mouse. For day-to-day administration, use a Web browser on a PC that connects to the CLAN subnet or Avaya server subnet.

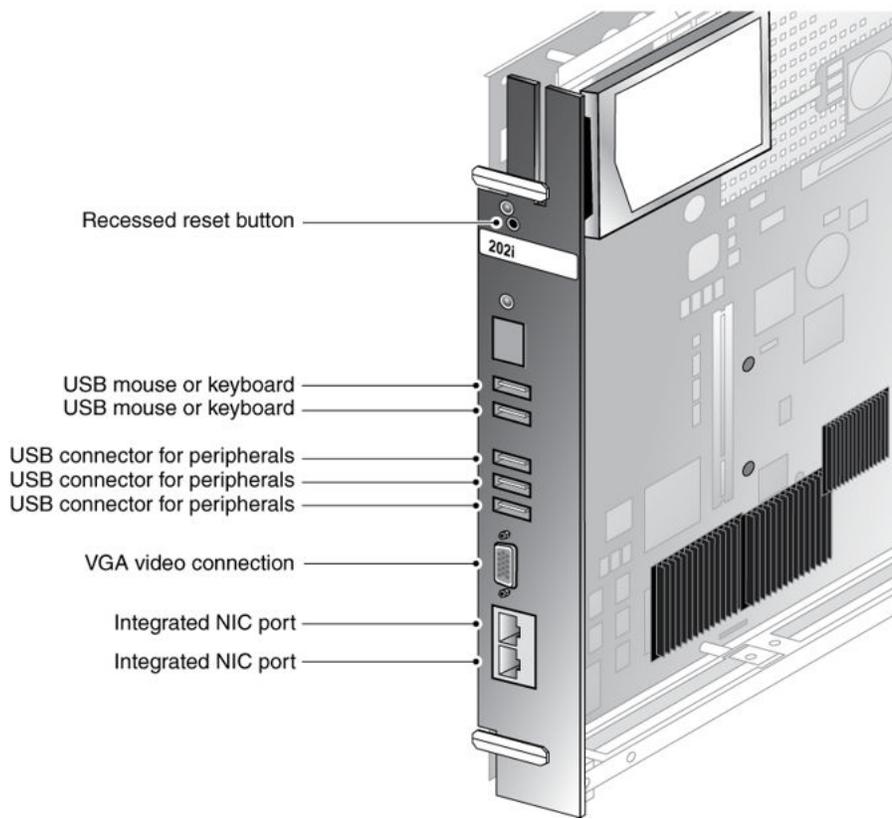
Modem

The modem must be connect to the 202i server if

- you want to administer the 202i server from a remote location that does not have access to the Avaya server subnet.
 - you need assistance from Avaya technical support.
-

202i server faceplate and peripheral device connectors

The following diagram identifies the peripheral device connectors and slots on the 202i server faceplate.



Starting the 202i server

When you lock the 202i into position against the switch backplane, the server starts automatically. You can observe the startup process on both the monitor and the 202i server faceplate.

Important:

Ensure all peripheral devices are connected before you lock the 202i server in position against the backplane.

The 202i server receives power and starts when the connection with the backplane is established.

What is next?

Continue with [Installing the monitor, keyboard, and mouse](#) on page 44.

Installing the monitor, keyboard, and mouse

You must connect the monitor, keyboard, and mouse to the 202i server so that you can

- observe the 202i server startup process.
- run the Configuration Wizard.
- perform initial administration after installation.

 **Note:**

The 202i server is not intended to operate with permanent monitor, keyboard, and mouse connections. After you start and configure the 202i server, remove the monitor, keyboard, and mouse. For day-to-day administration, use a Web browser on a PC that is connects to the ELAN subnet or Avaya server subnet. The faceplate connectors are not recessed so the cabinet door cannot be closed when these devices are connected to the server.

Hardware requirement

The following hardware is required

- DB15 video connection monitor
- USB keyboard
- USB mouse

Connecting the monitor, keyboard, and mouse

Connecting the monitor, keyboard, and mouse

1. Connect the monitor to the 202i server faceplate.
2. Connect the monitor power cord, and then power up the monitor.
3. Connect the keyboard and mouse to USB connectors on the 202i server faceplate.

What is next?

Continue with [Connecting the DVD/CD-ROM, tape drive, and backup device](#) on page 45.

Connecting the DVD/CD-ROM, tape drive, and backup device

The following sections show how to connect the DVD/CD-ROM, tape drive, and backup device.

*** Note:**

Legacy Option11C cabinet PBXs with the flat door panels have 1" faceplate spacing between the card faceplate and cabinet door. To facilitate live full time USB peripheral connection on the wall mount Option11C you must use a short profile right angle 10" USB extension cable Avaya CPC N0171258. Other Avaya PBXs have greater spacing and do not require the mentioned cable.

Connecting the N0169520 DVD/CD-ROM

*** Note:**

Any third-party customer-supplied USB extension cable must not exceed five meters in length to avoid possibly signal degradation.

Use of common external third-party USB expander hubs may work to help reduce cable congestion but is not supported by Avaya product support.

Connecting the N0169520 DVD/CD-ROM

Perform one of the following procedures.

If the switch is	THEN
a large Meridian 1 (such as Option 61C/81C) or Avaya Communication Server 1000M	<ol style="list-style-type: none"> Install the NTRH32AAE6 USB adapter plate kit following the instructions supplied with the kit to provide coupler access from the front to the rear of the switch. Use the USB extension cable provided with the NTRH32AAE6 USB adapter plate kit to route two USB connections from the faceplate to along side the M1 chassis towards the rear access panel. Plug in the USB cable to the front side of the USB coupler. Connect the DVD USB cable to the I/O panel side and out the door cut-outs to the peripheral DVD player.

<p>an Option 11C</p>	<p>a. Given the short front faceplate area within the Option11C cabinet with the door closed, plug in the right angle N0171258 USB cable to one of the lower three USB ports on the 202i faceplate. b. Route the cable to the right side of the faceplate towards the Meridian Mail card slot on the far right. c. Route the DVD player USB cable up through the right side of the Meridian Mail slots to join the mating right angle USB extension cable.</p>
<p>an Option 11C Mini Expansion or CS1000E</p>	<p>Route the USB cable from one of the lower three peripheral USB ports on the 202i server faceplate and out the side access panel cut-out to the USB DVD player.</p>

Connecting the tape drive

The 202i server no longer contains SCSI connections as found in earlier 200 series products. To connect to the legacy SCSI tape drive, you need the USB-to-SCSI adapter cable found in new SLR75 tape drive kit purchases or separately purchased as a FRU (for more information see the product catalog or consult with your Avaya sales representative).

You need an external Tandberg SLR75 tape drive with USB to SCSI adapter cable or RDX drive or a CLAN network connection in order to facilitate Avaya CallPilot® backups.

This section describes the procedures for the following drive:

external SCSI Tandberg SLR75 tape drive

 **Note:**

Any third-party customer-supplied USB extension cable must not exceed five meters in length to avoid possibly signal degradation.

Use of common external third-party USB expander hubs may work to help reduce cable congestion but is not supported by Avaya product support.

Connecting the tape drive

1. Perform the following steps.

IF the switch is	THEN
------------------	------

a large Meridian 1 (such as Option 61C/81C) or CS 1000M	<p>a. Install the NTRH32AAE6 USB adapter plate kit following the instructions supplied with the kit to provide coupler access from the front to the rear of the switch.</p> <p>b. Use the USB extension cable provided with the NTRH32AAE6 USB adapter plate kit to route two USB connections from the faceplate to along side the M1 chassis towards the rear access panel.</p> <p>c. Plug in the USB cable to the front side of the USB coupler.</p> <p>d. Connect the tape drive USB cable to the I/O panel side and out the door cut-outs to the peripheral tape drive.</p>
an Option 11C	<p>a. Given the short front faceplate area within the Option11C cabinet with the door closed, plug in the right angle N0171258 USB cable to one of the lower three USB ports on the 202i faceplate.</p> <p>b. Route the cable to the right side of the faceplate towards the Meridian Mail card slot on the far right.</p> <p>c. Route the tape drive cable up through the right side of the Meridian Mail slots to join the mating right angle USB extension cable.</p>
an Option 11C Mini Expansion or CS 1000E	Route the USB cable from one of the lower three peripheral USB ports on the 202i server faceplate and out the side access panel cut-out to the USB tape drive.

2. Set the SCSI ID (on the back of the tape drive) to 6.
3. Connect the SCSI terminator to one of the two SCSI ports on the back of the tape drive.
4. Connect the USB to SCSI converter to the remaining SCSI port on the tape drive. The USB to SCSI converter does not require its own power supply.
5. Plug the power cable in to the tape drive.
6. Turn on the tape drive.
7. Plug the USB cable into the USB to SCSI converter and then into the rear of the USB coupler found on the back of the I/O access panel of the M1.

What is next?

Continue with [Connecting the 202i server to the switch, ELAN subnet, and Avaya server subnet](#) on page 48.

Connecting the 202i server to the switch, ELAN subnet, and Avaya server subnet

The Avaya server subnet and ELAN subnet connections are established by connecting to the RJ-45 Ethernet connectors on the faceplate of the 202i.



Important:

For important considerations about using the ELAN in your network, see the Avaya CallPilot Installation and Configuration Task List.

To establish the switch and network connections

Perform one of the following procedures.

IF you are install the 202i server in a	THEN
large Meridian 1 (for example, Option 61C/81C)	a. Install the NTDW69AAE5 adapter plate kit following the instructions supplied with the kit to provide coupler access. b. Route the Ethernet cables from the 202i faceplate along side the access panel to the coupler interface. c. From the back of the I/O panel, connect a second RJ45 network cable to the panel side and outwards to the target switch or hub.
Option 11C	a. To ensure regulatory compliance special Ethernet cable adapters (NTDK8305E6) are required. For more information, see Regulatory compliance on page 53. b. Connect the male end to the 202i faceplate ensuring that the exposed shielding part down the male end touches the metal cable guide. c. Route the remaining cable up under the chassis towards the right exposed Meridian Mail card slots. If a MGC or CP-PM is present, tie-wrap all four adapter cables together ensuring their exposed shieldings are touching each other. d. Route the cable downward out the chassis. e. Connect the mating RJ45 Ethernet cable to the female end of the extension cable.
Option 11C Mini Expansion or CS 1000 Expansion	Connect the two RJ45 network cables to the front faceplate of the 202i and out the through the right access panel cut-outs.

**Note:**

Ensure the cable is securely fastened.

What is next?

Continue with [Connecting the modem](#) on page 49.

Connecting the modem

You must connect the modem to the 202i server if

- you want to administer the 202i server from a remote location that does not have access to the Avaya server subnet.
- you need assistance from Avaya technical support.

Required equipment

To install the modem, you need the following items:

- analog external modem that includes
 - RJ-11 analog phone cord
 - 56 Kbps modem
- analog line jack

To connect the modem

1. Connect one end of the RJ-11 phone cord to the line jack on the modem and the other end to an analog jack.

**Caution:****Risk of equipment damage**

Connect the modem to an analog line only. The use of a non analog line (for example, digital or multiline) can damage the modem.

2. Perform one of the following procedures.

If the switch is

THEN

<p>a large Meridian 1 (such as Option 51) or CS 1000M</p>	<p>a. Install the NTRH32AAE6 USB adapter plate kit following the instructions supplied with the kit to provide coupler access from the front to the rear of the switch. b. Use the USB extension cable provided with the NTRH32AAE6 USB adapter plate kit to route two USB connections from the faceplate to along side the M1 chassis towards the rear access panel. c. Plug in the USB cable to the front side of the USB coupler. d. Connect the modem USB cable to the I/O panel side and out the door cut-outs to the peripheral DVD player.</p>
<p>an Option 11C</p>	<p>a. Given the short front faceplate area within the Option11C cabinet with the door closed, plug in the right angle N0171258 USB cable to one of the lower three USB ports on the 202i faceplate. b. Route the cable to the right side of the faceplate towards the Meridian Mail card slot on the far right. c. Route the modem USB cable up through the right side of the Meridian Mail slots to join the mating right angle USB extension cable.</p>
<p>an Option 11C Mini Expansion or CS1000E</p>	<p>Route the USB cable from one of the lower three peripheral USB ports on the 202i server faceplate and out the side access panel cut-out to the USB modem.</p>

 **Note:**

The modem receives power from the 202i server USB port.

Ensure the modem is receiving power by checking that at least one LED on the front panel is lit.

3. Place the modem in an area where it cannot be accidentally damaged or where people cannot trip over attached cords.

What is next?

Continue with [Completing the installation](#) on page 51.

Completing the installation

To finish installing the 202i server, lock the 202i into position. The server starts automatically.

 **Important:**

When you connect the optional Avaya server subnet, do not power up unless your antivirus programs and Avaya security updates are installed first.

To complete the installation and start the 202i server

 **Note:**

Ensure the switch in which the 202i is installed is powered on.

1. Ensure all peripheral devices are powered up (including the 202i shelf).
2. Push the 202i server gently but firmly until it is flush with the backplane.

Result: The 202i server power LED flashes three times.

3. Close the lock latches to secure the 202i server to the backplane.
4. Ensure the power status LED is lit.
5. Watch the HEX display on the 202i server.

The HEX display shows T:01 through T:08, and then HOST. This takes about 13 seconds.

Result: The operating system boot sequence begins, and communication with the switch occurs. The HEX display shows NT (for about 30 seconds) followed by OK.

 **Note:**

The system reboots more than once. The HEX display repeats with each reboot.



Note:

Before OK appears, one of the following messages can appear, but not for more than 1 second: CDLN, C:01,. This is normal operation.

If OK does not appear, see the CallPilot server maintenance and diagnostics guide for your server for troubleshooting instructions.

6. Ensure the operating system logon window appears on the monitor.

If the logon window does not appear, see the CallPilot <server model> Server Maintenance and Diagnostics guide for your server for troubleshooting instructions.

What is next?

Proceed with the CallPilot <switch model> and CallPilot Server Configuration guide for your switch and server to connect and configure the server and switch.

Chapter 8: Regulatory compliance

The Avaya CallPilot® 202i has been homologated in order to meet various regulatory compliances. Each switch type has different requirements in terms of suggested cabling routes and where applicable cable ferrite suppressors.

Depending on your switch type, ensure the instructions found within these packages are followed.

Package	Switch
NTUB202A	Option 11C Mini Chassis
NTUB202B	Option 11C Wall Mount Chassis
NTUB202C	Option 61/81C Large M1 Chassis

Regulatory compliance

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